

Pura Vida SXM Booking Terms & Conditions

By booking a tour or private charter with Pura Vida SXM, you agree to the following terms and conditions:

1. Booking & Payment

A 20% deposit is required at the time of booking to secure your reservation.

The remaining balance is due on the day of departure before boarding.

Payments can be made via credit card, cash, or wire transfer (if arranged in advance).

2. Cancellation & Refund Policy

30+ days before departure – Full refund of deposit.

10–29 days before departure – 50% refund of deposit.

Less than 10 days before departure – Deposit is non-refundable; however, you may reschedule your booking for a future date when available.

Cancellations within 24 hours or no-show – Full charter price will be charged.

If Pura Vida SXM cancels due to bad weather, technical issues, or other unforeseen circumstances, guests will receive a full refund if the booking was paid in full. A refund of the deposit if only a reservation deposit was made or the option to reschedule.

3. Liability & Acknowledgment of Risk

Guests must sign the Pura Vida SXM Liability Waiver before departure.

Pura Vida SXM is not responsible for any injuries, lost items, or accidents during the tour.

Guests choosing to swim to shore during beach stops must return to the boat on time; the boat will not wait, and guests assume full responsibility if they miss departure.

The captain may adjust the itinerary based on weather or sea conditions to ensure safety.

4. Safety & Conduct

All guests must follow the crew's instructions at all times.

Pura Vida SXM reserves the right to refuse service to anyone who is intoxicated, disruptive, or poses a safety risk.

Life jackets and safety equipment are provided and must be used when instructed.

5. Alcohol & Food Policy

The tour includes an open bar; guests must drink responsibly.

Alcohol consumption is at your own risk, and Pura Vida SXM is not liable for injuries or incidents related to alcohol consumption.

Guests with food allergies must inform the crew at least 72 hours in advance.

6. Media Release

By booking, guests agree that photos/videos taken during the tour may be used for marketing and social media purposes. If you do not wish to be photographed, please notify the crew before departure.

By completing your booking, you confirm that you have read and agree to these Terms & Conditions.

Printed Name: _____

Signature: _____

Date: _____

If Participant is a Minor (under 18):

Parent/Guardian Name: _____

Parent/Guardian Signature: _____

Date: _____

Emergency Contact Name: _____

Emergency Contact Phone: _____

Staff Use Only

ID Verified | Medical Concerns Noted | Media Opt-Out Requested | Allergy Disclosure Received